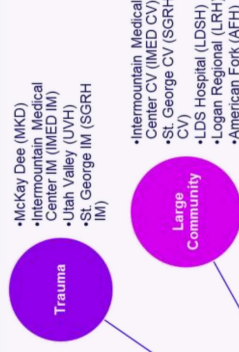
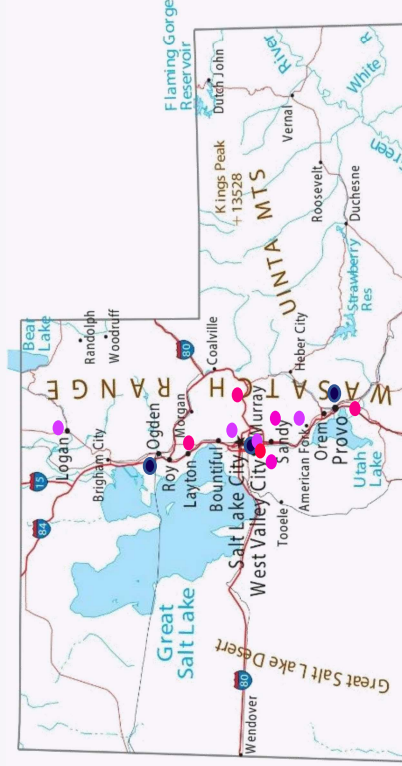




Intermountain Health

INTRODUCTION

- It is important to be able to distinguish and scale KPIs and goals to each Med Surg Service Line Hospital Medicine Group (15 locations) based on their size and patient acuity.
- In collaboration with Enterprise & Service Line leadership, Clinical Excellence & data analytics for internal metrics, and Vizient for external metrics, KPIs were identified, measured, and projected for quarterly and yearly tracking.
- KPIs targeted for improvement plan goals were picked individually by program but also tracked by affinity groups, and for the entire Med Surg Service Line.



Planning/Sorting (Contd.):

- Collaborate with administrative performance KPIs and 5 factors
- Plan timing of quarterly data timing of internal dashboard

Internal Data:

- Tableau dashboards linked location info & using income
- KPIs selected: Provider Salary Contacts, Length of Stay (LOS) Readmission to ED in 48 hours Hospital, Mortality in 30 days

External Data:

- Intermountain Affinity Group Facilities.
 - Trauma Hospitals: Aca
 - Large Community Hosp
 - Mid-Size and Small Com